

South Carolina Department of Labor, Licensing and Regulation

House Ways and Means Transportation & Regulatory Subcommittee FY 2017-18 Budget Hearing



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Agency Overview

Mission

The mission of the Department of Labor, Licensing and Regulation (LLR) is to promote the health, safety and economic well-being of the public through regulation, licensing, enforcement, training and education.

History

As part of the 1993 Restructuring Act, the South Carolina Legislature restructured a significant portion of state government, consolidating a number of agencies under the umbrella of the South Carolina Department of Labor, Licensing and Regulation (LLR). Act 181, which went to effect on February 1, 1994, merged the Department of Labor, the State Fire Marshal's Office and 38 professional and occupational licensing boards to form the new agency. Legislators envisioned an organization that would promote efficiency and build accountability while delivering the highest level of customer service. The legislation empowered the Governor to appoint an agency director, with the advice and consent of the Senate.

In 2010, the Legislature transferred the Soil Classifiers Advisory Council and the Board of Landscape Architectural Examiners from the Department of Natural Resources to LLR, thereby bringing the total number of boards to 41. Currently, LLR administers over 70 programs, from OSHA enforcement to professional and occupational licensing to educating the fire service.

LLR has been organized into four divisions: Labor, Professional and Occupational Licensing, Fire and Life Safety and Administration.

Major Program Areas

Labor

LLR's Division of Labor is one of several state and federal agencies that administers state and federal laws governing employer/employee relationships. Programs included in the Division of Labor are Occupational Safety and Health (SC OSHA), the Office of Elevators and Amusement Rides, Management Mediation and the Office of Immigrant Worker Compliance.

SC OSHA: The purpose of the state's Occupational Safety and Health Act is to ensure working people a safe and healthful working environment, and SC OSHA is committed to strong, fair and effective enforcement of safety and health requirements in the workplace. South Carolina is one of 26 states and territories that administers its own occupational safety and health program through an agreement with the U.S. Department of Labor, Occupational Safety and Health Administration (OSHA). South Carolina was the first state in the nation to receive approval from the U.S. Department of Labor to administer its own OSHA program.

The state occupational safety and health act requires employers to provide their employees with a safe and healthy worksite free of hazards that may cause injury and illness to workers. The SC OSHA office conducts inspections of businesses to assure compliance with the law with a staff of 17 safety inspectors and 12 health compliance officers. LLR also conducts the Annual Survey of Occupational Injuries and Illnesses, in cooperation with the U.S. Department of Labor, Bureau of Labor Statistics (BLS), to identify industries with comparatively high rates of injuries and illnesses.

SC OSHA staffs the Office of Voluntary Programs, which provides free consultations to employers wanting to recognize and correct safety and health hazards and to improve their safety and health programs.



Agency Overview - Continued

Office of Elevators and Amusement Rides: Created in 1986, the Office administers the South Carolina Elevator Code and the South Carolina Amusement Ride Safety Code. To ensure compliance with both codes, licensed inspectors conduct inspections of new and existing elevator facilities, amusement rides, and bungee jumps. Elevator and amusement ride inspections are outsourced to certified special inspectors licensed by LLR. LLR employs a team of auditors who travel the state to randomly review the work done by the special inspectors.

Management Mediation: LLR's Director is responsible for assisting in the settlement of management and labor disputes (except railroads and express companies doing business by rail). The Office of Labor Management Mediation monitors industrial disputes, strikes, lockouts, picketing and its causes, and offers assistance to the parties involved through conflict resolution techniques. When requested by the parties, the office offers Dispute and Grievance Mediation as a third party neutral to assist in resolving any outstanding grievances in their working relationship or negotiating their collective bargaining agreement. This office also administers the South Carolina Right-to-Work Law, which provides that the rights of employees shall not be denied or abridged based upon their affiliation or non-affiliation with a labor union. This primarily affects employees in the bargaining unit of an employer who has a collective bargaining agreement with a labor organization.

Office of Immigrant Worker Compliance: The "South Carolina Illegal Immigration and Reform Act", signed into law in 2011, requires all employers to enroll in the U.S. Department of Homeland Security's E-Verify system and to verify the legal status of all new employees through E-Verify within three business days. Failure to enroll in and use E-Verify to verify new hires will result in probation for the employer or suspension or revocation of the employer's business licenses.

<u>Wages and Child Labor</u>: The Office of Wages and Child Labor enforces the South Carolina Labor Laws regarding Payment of Wages and Child Labor. The Payment of Wages Law requires employers to give written notice to employees of certain key terms and conditions of its wages, to pay according to this notice, and to keep records of the payments. LLR is authorized to make inspections, issue warnings and citations, and assess civil penalties for violations of the Act. The agency also makes findings concerning employers who engage in any oppressive child labor actions, issues warnings and citations, and assesses civil penalties for violations of the Act.



Agency Overview - Continued

Professional and Occupational Licensing

As an administrative unit within LLR, the Division of Professional and Occupational Licensing provides services to 41 professional and occupational regulatory boards that are responsible for establishing minimum standards of competence and conduct for more than 400,000 licensees in South Carolina. The 41 licensing boards protect the health, safety, and well-being of the citizens of South Carolina by issuing licenses to qualified individuals and businesses that provide services to consumers. The boards are composed of volunteer members, some of whom are appointed by the Governor, some appointed with advice and consent of the Senate, and some of whom are elected. Board members include licensed practitioners and members of the public. They serve as a direct link between the professionals they license and consumers. Most boards meet on a quarterly basis, and the meetings are open to the public. Each board evaluates the qualifications of license applicants, grants licenses to those who qualify, and establishes regulations that set ethical and technical competence standards for the professionals it licenses. The boards also take disciplinary action against licensees whose conduct fails to meet the accepted standards of the profession. The Division also serves as an educational resource to schools and colleges and provides staff to serve as speakers and presenters for professional associations and other meetings.

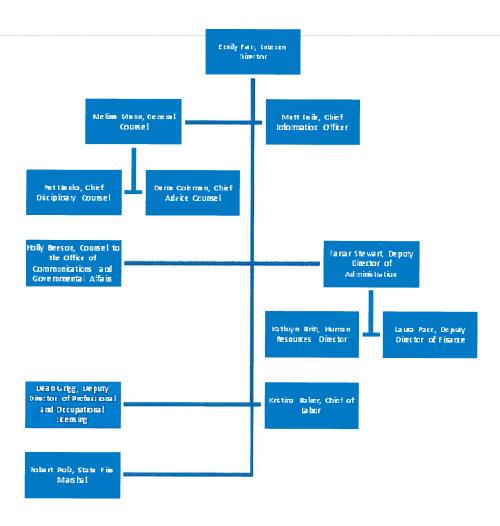
Fire and Life Safety

The Division of Fire and Life Safety's goal is to make South Carolina safer by providing programs and services to enhance the quality of life for citizens, visitors, and firefighters. The Division consists of the Office of the State Fire Marshal, the S.C. Fire Academy, and the S.C. Emergency Response Task Force.

The Office of State Fire Marshal is comprised of Community Risk Reduction, Inspection Services, Engineering Services, Licensing and Permitting, and Emergency Medical Services Training. The S.C. Fire Academy, per S.C. Code of Laws (23-10-10), is operated for the express purpose of educating and training the state's paid, volunteer, and industrial fire service personnel. The Fire Academy also provides leadership, guidance, and services to help the fire service carry out its responsibilities at the local level. The role of the S.C. Emergency Response Task Force (SCERTF) is to assist local, regional, and state governments in times of need. The Task Force assists by providing subject matter experts, guidance, and on-scene professional resources during disasters or emergencies that overwhelm local resources. The Task Force provides responses to all phases of firefighting, structural collapse, helicopter rescue, water rescue, and hazardous materials incidents. This response can range from sending two specific field experts to providing hundreds of firefighters to assist in a large-scale disaster. In addition, the SCERTF supports LLR's role in emergency support functions within the State Emergency Response Plans and day-to-day operations.



Organizational Chart





FTE's and Vacancies

Filled:

State - 27.82

Federal - 33.60

Other - 309.55

Total - 370.97

Vacant:

State - 4.00

Federal - 4.00

Others - 37.00

Total - 45.00

Vacancy Details:

Administration		
(10 Total)	Director's Office	1
	DOTS	3
	Legal Services	3
	HR/Finance/Procurement/Admin	3
Labor		CALLED ATTRACTOR OF THE CONTROL OF THE CALLED THE CONTROL OF THE C
(9 Total)	Elevators/Amusements	1
	OSHA Enforcement	7
	OSHA Voluntary Programs	1.
Fire and Life Safety		
(12 Total)	Emergency Response	1.0
	Fire Academy	6
	Fire Marshal	5
POL	2018年至1000年100日	
(14 Total)	Building/Business	2
	Health/Medical	6
	OIE	6



Accountability Report – Executive Summary

Agency Response to the 2015 Flood

The agency actively assisted in the October 2015 flood event, including the Division of Fire and Life Safety working around the clock to coordinate firefighting and search and rescue resources throughout state. The agency assisted both during and after the flood:

Professional and Occupational Licensing Division employees staffed calls and facilitated meetings to approve emergency licensing for out-of-state professionals;

- OSHA employees provided free safety supplies and technical assistance to the public to help in the recovery;
- SC-HART, a partnership between SC Task Force 1 and the SC National Guard, performed 26 aerial rescues; and
- Firefighter Mobilization Program supplied the City of Columbia with 15 tankers to assist with fire suppression due to City's loss of water service.

Division of Fire and Life Safety:

- Reached goal of increasing usage (to 86%) of the "Fire Portal," a one-stop shop that allows fire chiefs (and assigned administrators) to electronically submit SLED background checks, mandatory reports and revise Fire Mobilization records and allows training officers to approve and register firefighters for classes, run selected performance reports and complete training schedules; and
- Achieved a five-year high in number of students registered at the SC Fire Academy, which included attendance from all 46 counties in the State.



Accountability Report – Executive Summary

Elevator and Amusement Ride Program:

- Created a South Carolina Amusement Ride Inspection System, set to go live January 1, 2017, to allow owners to submit their applications and pay for inspections electronically, and to allow the public to file an online compliant:
- System will allow a central searchable database for all amusement rides in the State; and
- Amusement Rides Program partnered with SC OSHA to provide safety training to amusement ride workers through the fall fair season.

Occupational Health and Safety Administration (OSHA):

- Increased educational and technical assistance to businesses offering health and safety programs for their employees, visiting all 902 workplaces that requested voluntary consultation, which helped 19,044 employees and avoided \$1.7 million in potential fines;
- · Voluntary Programs visited five high schools on Career Days, providing basic safety orientation; and
- As part of educational outreach, began coordinating with Voluntary Protection Program sites from the Upstate and Lowcountry to develop a curriculum for Youth Safety Awareness Outreach Program with first official class participation in May 2016.

	Financial Overview											
		Authorized Actual									ance	
	State	Other	Federal	Total	State	Other	Federal	Total	State	Other	Federal	Total
	FY14	FY14	FY14	FY14	FY14	FY14	FY14	FY14	FY14	FY14	FY14	FY14
Administration	\$ -	\$ 4,989,793	\$ -	\$ 4,989,793	\$ -	\$ 3,906,563	\$ -	\$ 3,906,563	\$ -	\$ 1,083,230	\$ -	\$ 1,083,230
OSHA Voluntary	\$ 76,313	\$ -	\$ 817,423	\$ 893,736	\$ 171,055	\$ 59,064	\$ 769,440	\$ 999,559	\$ (94,742)	\$ (59,064)	\$ 47,983	\$ (105,823)
Occupational Safety	\$ 1,012,208	\$ -	\$ 1,245,895	\$ 2,258,103	\$ 833,284	\$ 281,500	\$ 1,204,300	\$ 2,319,084	\$ 178,924	\$ (281,500)	\$ 41,595	\$ (60,981)
Fire Academy	\$ -	\$ 7,229,219	\$ 90,455	\$ 7,319,674	\$ -	\$ 5,803,788	\$ 81,441	\$ 5,885,229	\$ -	\$ 1,425,431	\$ 9,014	\$ 1,434,445
State Fire Marshal	\$ -	\$ 2,547,279	\$ 33,487	\$ 2,580,766	\$ -	\$ 2,096,632	\$ -	\$ 2,096,632	\$ -	\$ 450,647	\$ 33,487	\$ 484,134
State Fire Marshal-Non Recurring	\$ 500,000	\$ -	\$ -	\$ 500,000	\$ 500,000	\$ -	\$ -	\$ 500,000	\$ -	\$ -	\$ -	\$ -
Elevators & Amusement	\$ -	\$ 915,000	\$ -	\$ 915,000	\$ -	\$ 368,307	\$ -	\$ 368,307	\$ -	\$ 546,693	\$ -	\$ 546,693
Prof & Occupational	\$ -	\$ 15,233,069	\$ -	\$ 15,233,069	\$ -	\$ 10,366,014	\$ -	\$ 10,366,014	\$ -	\$ 4,867,055	\$ -	\$ 4,867,055
Labor Services	\$ -	\$ 85,000	\$ -	\$ 85,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 85,000	\$ -	\$ 85,000
Building Codes	\$ -	\$ 780,000	\$ -	\$ 780,000	\$ -	\$ 579,943	\$ -	\$ 579,943	\$ -	\$ 200,057	\$ -	\$ 200,057
Employer Contributions	\$ 222,959_	\$ 5,259,948	\$ 475,304	\$ 5,958,211	\$ 307,141	\$ 5,291,075_	\$532,821	\$ 6,131,037	\$ (84,182)	\$ (31,127)	\$ (57,517)	\$ (172,826)
Total	\$ 1,811,480	\$ 37,039,308	\$ 2,662,564	\$ 41,513,352	\$ 1,811,480	\$ 28,752,886	\$ 2,588,002	\$ 33,152,368	\$ -	\$ 8,286,422	\$ 74,562	\$ 8,360,984
		Autho	orized			Act	ual			Varia	ance	
	State	Other	Federal	Total	State	Other	Federal	Total	State	Other	Federal	Total
	FY15	FY15	FY15	FY15	FY15	FY15	FY15	FY15	FY15	FY15	FY15	FY15
Administration	\$ -	\$ 5,089,793	\$ -	\$ 5,089,793	\$ -	\$ 4,455,536	\$ -	\$ 4,455,536	\$ -	\$ 634,257	\$ -	\$ 634,257
OSHA Voluntary	\$ 77,039	\$ -	\$ 827,423	\$ 904,462	\$ 177,033	\$ 47,955	\$ 827,063	\$ 1,052,051		\$ (47,955)	-	\$ (147,589)
Occupational Safety	\$ 1,028,620	· \$ -	\$ 1,639,382	\$ 2,668,002	\$ 857,961	\$ 354,847	\$ 1,572,901	\$ 2,785,709		\$ (354,847)	•	\$ (117,707)
Fire Academy	s -	\$ 7.181.019	\$ 562,400	\$ 7,743,419	\$ -	\$ 6,407,038	\$ 562,400	\$ 6,969,438	1.	773,981		\$ 773,981
State Fire Marshal	s -	\$ 3,247,279	\$ 30,936	\$ 3,278,215	\$ -	\$ 2,329,475	\$ 30,936	\$ 2,360,411	\$ -		•	\$ 917,804
Elevators & Amusement	s -	\$ 915,000	\$ -	\$ 915,000	\$ -	\$ 406,434	\$ -	\$ 406,434	\$ -	5 508,566	\$ -	\$ 508,566
Prof & Occupational	s -	\$ 14,246,496	\$ -	\$ 14,246,496	\$ -	\$ 11,637,890	\$ -	\$ 11,637,890	\$ -	\$ 2,608,606	\$ -	\$ 2,608,606
Labor Services	s -	\$ 85,000	· \$ -	\$ 85,000	· \$ -	\$ -	\$ -	\$ -	\$ -	\$ 85,000	\$ -	\$ 85,000
Building Codes	s -	\$ 780,000	\$ -	\$ 780,000	\$ -	\$ 747,467	\$ -	\$ 747,467	\$ -	\$ 32,533	\$ -	\$ 32,533
Employer Contributions	\$ 240,341	\$ 5,446,521	\$ 475.304	\$ 6,162,166	\$ 309,524	\$ 5,608,477	\$ 541,689	\$ 6,459,690	\$ (69,183)		\$ (66,385)	\$ (297,524)
Total	\$ 1,346,000	\$ 36,991,108	\$ 3,535,445	\$ 41,872,553	\$ 1,344,518	\$ 31,995,119	\$ 3,534,989	\$ 36,874,626				\$ 4,997,927
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		Autho	orized			Act	ual			Varia	ance	
	State	Other	Federal	Total	State	Other	Federal	Total	State	Other	Federal	Total
	FY16	FY16	FY16	FY16	FY16	FY16	FY16	FY16	FY16	FY16	FY16	FY16
Administration	\$ -	\$ 5,089,793	\$ -	\$ 5,089,793	\$ -	\$ 4,995,066	<u> </u>	\$ 4,995,066	\$ -	\$ 94,727	\$ -	\$ 94,727
OSHA Voluntary	\$ 77,039	\$ -	\$ 817,423	\$ 894,462	\$ 164,711	\$ 63,388	\$ 757,132	\$ 985,231	\$ (87,672)			\$ (90,769)
Occupational Safety	\$ 1,052,208	Š -	\$ 1,323,851	\$ 2,376,059	\$ 923,523	\$ 326,538	\$ 1,359,669	\$ 2,609,730		(326,538)		
Fire Academy	s -	\$ 7,181,019	\$ 138,655	\$ 7,319,674	\$ -	\$ 6,120,451	\$ 77,239	\$ 6,197,690	\$ -			\$ 1,121,984
State Fire Marshal	s -	\$ 3,247,279	\$ -	\$ 3,247,279	\$ -	\$ 2,339,018	\$ -	\$ 2,339,018	\$ -			\$ 908,261
Elevators & Amusement	š -	\$ 915,000	š -	\$ 915,000	š -	\$ 516,701	\$ -	\$ 516,701	\$ -	\$ 398,299		\$ 398,299
Prof & Occupational	š -	\$ 14,246,496	\$ -	\$ 14,246,496	\$ -	\$ 11,066,466	š -	\$ 11,066,466	T	\$ 3,180,030	•	\$ 3,180,030
Labor Services	Š -	\$ 85,000	\$ -	\$ 85,000	\$ -	\$ -	š -	\$ -		\$ 85,000	•	\$ 85,000
Building Codes	Š -	\$ 780,000	\$ -	\$ 780,000	\$ -	\$ 774,578	š -	\$ 774,578				\$ 5,422
Employer Contributions	\$ 249.126	\$ 5,446,521	\$ 475,304	\$ 6,170,951	\$ 289,841	\$ 5,895,199	\$ 561,040	\$ 6,746,080		\$ (448,678)	*	\$ (575,129)
Total	\$ 1,378,373	\$ 36,991,108	\$ 2,755,233	\$ 41,124,714		\$ 32,097,405	\$ 2,755,080	\$ 36,230,560	, ,		· · · · · · · · · · · · · · · · · · ·	\$ 4,894,154
1000	4 1/2/0/2/2	A 20,331,100	¥ 2,133,233	4 41,124,114	\$ 1,376,075	y 32,031,403	\$ 2,133,000	J 30,230,300	y 230	, 4,053,103	Å 172	→ →,034,±34

			F\	17-18 Bud	get Pr	riorities Summa	ry		_						
			SC Depar	tment of La	bor, I	Licensing and R	egula	ation							ut name are an
						Funding					FT	Es			
Priority No.	Type (non- recurring/ recurring /other)	Title	Description	Recurrir	ng	Non-Recurring		Other		Federal	Total	State	Other	Federal	Total
1	Recurring	New FTE's	I. Administration (3.00), II.B. Occcupational Safety & Health (2.00), II.F. Professional & Occupational Licensing (8.00)									1.00	11.00	1.00	13.00
	1	Realign Funds & FTE's	I. Administration				\$	600,000			\$ 600,000		2.00		2.00
	Other	Realign Funds & FTE's	II. A. OSHA Voluntary						\$	50,000	\$ 50,000			(1.00)	(1.00)
2	Other		II. B. Occupational Safety & Health						\$	100,000	\$ 100,000			1.00	1.00
		FTE's	Licensing				\$	(971,850)			\$ (971,850)		(2.00)		(2.00)
	Other		III. Employee Benefits				\$	178,350	\$	43,500	\$ 221,850				
3	Recurring	Cost of Living & Fringe	II. A. OSHA Voluntary	\$ 1,	204						\$ 1,204				
	Recurring	Cost of Living & Fringe	II. B. Occupational Safety & Health	\$ 27,	065						\$ 27,065				
	Recurring	Cost of Living & Fringe	III. Employee Benefits	\$ 17,	851						\$ 17,851				

	Transportation, Regulatory & Cultural Subcommittee Proviso Request Summary - LLR								
FY16-17 Proviso #	Renumbered FY17-18 Proviso #	Proviso Title	Short Summary	FY of Proviso Introduction/# of years in budget	Recommended Action	Proviso Language			
81.1		LLR: Fire Marshal - Authorization to Charge Fees for Training	Allowing the Fire Academy to charge for training.	Est. 1992-93	No Change	The Fire Academy may charge participants a fee to cover the cost of education, training programs, and operations. The revenue generated may be applied to the cost of operations, and any unexpended balance may be carried forward to the current fiscal year and utilized for the same purposes.			
81.2		LLR: Real Estate - Special Account	Funding collected for the Appraisal Registry may carry forward.	Est. 1993-94	No Change	Revenue in the Real Estate Appraisal Registry account shall not be subject to fiscal year limitations and shall carry forward each fiscal year for the designated purpose.			
81.3		LLR: POLA - Ten Percent, Other Funds	Transfer of funds from the agency to the General Fund.	1995-96	No Change	The Professional and Occupational Offices in Program II.F. Professional and Occupational Licensing must remit annually an amount equal to ten percent of the expenditures to the general fund. The Contractor's Licensing Board must remit all revenues above their expenditures to the general fund. The revenue remitted by the Contractor's Licensing Board to the general fund includes the ten percent.			
81.4		LLR: Fire Marshal Fallen Firefighters Memorial	Funding upkeep of the Fallen Firefighters Memorial	1996-97	No Change	The Department of Labor, Licensing and Regulation - Division of the State Fire Marshal is authorized to accept gifts or grants of services, properties, or monies from individuals or public and private organizations to honor South Carolina firefighters who have died in the line of duty. All excess monies collected to erect a memorial are to be placed in a fund for upkeep and maintenance. Any later contributions are to be used for upkeep and maintenance.			
81.5		LLR: Firefighter Mobilization Project	Funding the Firefighters Mobilization Project	2002-03		The department is directed to utilize \$165,000 of the funds derived under Section 2 of Act 1377 of 1968, as amended by Act 60 of 2001 from the tax of thirty-five one-hundredths percent imposed annually on the gross premium receipts less premiums returned on canceled policy contracts and less dividends and returns of unabsorbed premium deposits of all fire insurance companies doing business in the State to fund the Firefighter Mobilization Project.			
81.6		LLR: Match for Federal Funds	Allowing carry forward of matching Federal funds	2003-04	No Change	State appropriations to the Department of Labor, Licensing, and Regulation that are required to provide match for federal grant programs in the prior fiscal year may be carried forward into the current fiscal year and expended for the same purpose as originally appropriated.			

81.7	LLR: Flexibility	Funding OSHA by the POL Boards	2009-10	No Change	In order to provide maximum flexibility in absorbing the general fund reductions to the OSHA and OSHA Voluntary Programs, the Department of Labor, Licensing, and Regulation shall be authorized to spend agency earmarked and restricted accounts to maintain these critical programs previously funded with general fund appropriations. Any increase in spending authorization for these purposes must receive the prior approval of the Executive Budget Office.
					Prior to any funds carried forward from the prior fiscal year in Subfund 3135 being transferred to fund any other purpose, \$250,000 must be retained by the Department of Labor, Licensing, and Regulation to fund the department's responsibilities under the South Carolina Illegal Immigration Reform Act. The department shall compile an
81.8	LLR: Immigration Bill Funding Report	Funding Immigration	2009-10	No Change	accountability report outlining expenditures of the Immigration Bill funding to be issued to the President Pro Tempore of the Senate, the Chairman of the Senate Finance Committee, the Chairman of the Senate Finance Natural Resources and Economic Development Subcommittee, the Speaker of the House of Representatives, the Chairman of the House Ways and Means Committee, and the Chairman of the House Ways and Means Transportation and Regulatory Subcommittee. Said report must be issued on the first Tuesday of February in the current fiscal year.
81.9	LLR: Authorized Reimbursement	Prohibiting reimbursement for board meetings offsite.	2009-10	No Change	The Director of the Department of Labor, Licensing, and Regulation cannot authorize reimbursement under Section 40-1-50(A) of the 1976 Code to members of any board listed in Section 40-1-40(B) for meetings held at any location other than the offices of the department unless there has been a determination that the department is unable to provide space for the meeting in a state-owned or leased facility in Richland or Lexington County.
21.10			2010-11	No Change	Upon the request of the Commission on Minority Affairs, the Department of Labor, Licensing, and Regulation shall provide assistance to establish and maintain a twenty-four hour toll free telephone number and electronic website to receive, record, collect, and report allegations of violations of federal immigration laws or related provisions of South Carolina law by any non-United States citizen or immigrant, and allegations of violations of any federal immigration laws or related provisions in South Carolina law against any non-United States citizen or immigrant. Such violations shall include, but are not limited to, E-Verify or other federal work authorization program violations, violations of Chapter 83, Title 40 of the 1976 Code relating to immigration assistance services, or any regulations enacted governing the operation of immigration assistance services, false or fraudulent statements made or documents filed in relation to an immigration matter, as defined by Section 40-83-20, violation of human trafficking laws, as defined in Section 16-3-930, landlord tenant law violations, or violations of any law pertaining to the provision or receipt
81.10	LLR: Illegal Immigration Hotline Assistance	Establishing Immigration Hotline	2010-11	No Change	of public assistance benefits or public services.

81.11		Requiring the Board of Pharmacy to accept affidavits of practical experience from interns whose practice experience occurred within the state.	2007-08	The Board of Pharmacy must accept affidavits of practical experience from interns whose practical experience internships occurred in this State. The affidavit must provide that the supervising pharmacist and the site of experience is licensed and in good standing with the board and that the internship falls within the criteria for internships set by the board. The affidavit must be accompanied by a ten dollar fee to cover administrative costs associated with compliance with this proviso.
81.12		Authoring the agency to purchase clothing for the Fire Marshal's Office	2004-05	The Department of Labor, Licensing, and Regulation is authorized to purchase and issue clothing to the non-administrative staff of the Office of the State Fire Marshal that are field personnel working in a regulatory aspect and/or certified to be a resident state fire marshal.



Looking Forward

Accomplishments in FY2016-17

- Staffed and coordinated relief efforts for ESF's 4 and 9 during Hurricane Matthew.
- Boards of Medical Examiners and Pharmacy developed and approved a joint protocol to dispense Naloxone HCL without a prescription to allow persons at risk of an opiate-related overdose.
- Implemented continuing professional education tracking system that manages CE compliance and audits for the boards.
- Assessed case cycle times and made adjustments to create more efficient process for processing and resolving complaints against licensees.
- OSHA partnered with high school students to provide job training prior to graduation and increasing OSHA voluntary, cooperative programs.
- Implemented beginning of 5-year, \$9 million capital improvement plan for Fire and Life Safety campus.
- Implemented agency's first ever business continuity plan.

Goals

- Improve education infrastructure and promote public safety by enhancing education and better dissemination of information on OSHA and fire safety programs;
- Protect the public's well-being by ensuring efficient and effective operation of the professional and occupational licensing boards and related support services;
- Protect the privacy of licensee and employee confidential information, provided to or generated by the agency;
- Protect the public's well-being through consistent and coordinated efforts to combat opioid epidemic by enhancing training of all licensees and increasing education outreach to the public;
- Advance the public's health, safety and economic well-being by monitoring proactive policy and legislative initiatives evolving at the national level and developing appropriate initiatives at the state level in the areas of licensing and regulation (i.e. interstate licensure compacts and telehealth);
- Ensure employees perform at a high level, offer solutions to problems and are good stewards of public resources (i.e. recruitment, training and retention of staff); and
- Utilize online capabilities to improve education outreach and customer services.